#	Issue	CLEC(s)	POR Category	Current Status	SBC Response:
	Also, if any of these are retiring as a result of the uniform interface, this must also be added to the POR.				
46	(46) SBC/Ameritech must specifically define what will happen with all currently existing interfaces, including any remaining region specific interfaces and GUIs that will not be made available on a uniform basis. This would also include any back end systems to which CLECs have direct access, i.e. SORD. If these applications will continue to be available on a regional basis only, they must be listed in this document. Also, if any of these are retiring as a result of the uniform interface, this must also be added to the POR.	MCIW	FMO-Versioning	CD	Same as 44. 5/11 Deferred as CMP issue
47	(47) SBC/Ameritech must specifically define what will happen with all currently existing interfaces, including any remaining region specific interfaces and GUIs that will not be made available on a uniform basis. This would also include any back end systems to which CLECs have direct access, i.e. SORD. If these applications will continue to be available on a regional basis only, they must be listed in this document. Also, if any of these are retiring as a result of the uniform interface, this must also be added to the POR.	MCIW	FMO-Versioning	CD	Same as 44. 5/11 Deferred as CMP issue
51	(51) CLECs require SBC/Ameritech implementation of the fielded Customer Service Record	AT&T	FMO-PO	CD	Refer to # 49 CLECS AGREE 5/9 – redline language provided in POR sent out 5/8. 5/15 Closed redline language revised
58	(58) CLECs require the ability to acquire the NC/NCI assignments for specific loops.	AT&T	FMO-PO	CD	Under investigation 5/19 – Parties agree to CD issue 58 to Issue 245 which is DO.
6	(6) Because the Change Management Process is essential to effectively managing change in the OSS interfaces, MCI WorldCom can not sign off on any POR until the change management plan to cover ALL 13 states of the SBC/Ameritech foot print is finalized and fully supported by SBC/Ameritech.	MCIW	Overview-CMP	CD	CLOSED – Moved to #24. 5/5 – MCI clarified #6 is MCI's position and not requiring a deliverable. CLECs agree to leave combined CD into 24. 5/9 – redline language provided in POR sent out 5/8. 5/10 FN5 Not ready to discuss. ATT wants Legacy Systems lang incorporated. Backend leg sys that will affect CLECs with man process Combine w/24
78	(78) What testing data will be developed and maintained by SBC/Ameritech for the new pre-ordering transactions that are to be made available in March 2000?	AT&T	FMO-PO	CD	AIT currently does not support a customer test environment (test data) for pre-ordering transaction testing. In other words, we do not currently provide test data that can be submitted to verify expected results. A test environment of

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#	Issue	CLEC(s)	POR Category	Current Status	SBC Response:
					this nature is under discussion currently.
					AIT does support a test environment for interface testing only at this time.
					5/18 – AT&T recommends this issue be merged with #14 and show this as CD. 14 remains DO – Disagreed open.
83c	(83c) Connecting Facility Assignment (CFA) Inquiry was supposed to be available in April 2000. Final specifications should be attached as an Appendix.	Corecomm	FMO-PO	CD	This is addressed and documented in ESOG Section 4 update to TCNet on April 24, 2000. 5/5 – CLEC duplicate to 55
92	(92) Additional information must be included under the "Uniform Ordering Message Flow" to provide detailed descriptions of how Listings and/or E-911 information will be provided in each region.	MCIW	FMO – O	CD	Under investigation 5/9 – This issue is the same as #103 and should also be TA or CD combined with #103.
14	(14) The CLEC Joint Testing section must describe the test environments that SBC/Ameritech will provide for application to application interfaces and for LEX. This should also include the provision of test numbers. (10) It must be clearly stated that while each application to application interface release version will be made available for testing **at least** 37 days prior to deployment in the production environment, the CLEC testing period does not cover the entire 37 days. The seven-day freeze at the end of the 30-day test window must be clearly identified in the FMO. (42b) CLEC Joint Testing - This section of the POR should include the requirement of an Accessible Letter announcement at such time CLEC Joint Testing is made available. SBC/Ameritech should attached an appendix detailing the CLEC Joint Testing process. (78) What testing data will be developed and maintained by SBC/Ameritech for the new pre-ordering transactions that are to be made available in March 2000?	MCIW MCIW Corecomm AT&T	Overview-CMP Overview-CMP FMO-Overview-Standards FMO-PO	DO 10 CA 42b CA 78 CD	For changes to existing interfaces, CLEC joint testing will be conducted for gateway interfaces and LEX. Where applicable, SBC and CLECs will perform gateway interface testing as negotiated by the parties and documented in a customized test plan. SBC maintains a Joint Release Test Plan template on its CLEC web site that may be used in the development of the customized test plan. Each testing party will meet with SBC and agree on its own set of test scenarios that will be included in the test, applicable entrance and exit criteria and a test schedule. Regression testing will be supported in limited scenarios as agreed upon in the documented test plan. A limited number of test accounts will be made available during CLEC testing. SBC will make testing available in accordance with the timeframes specified in the Final Release Requirements. The available testing timeframe shall be no less than 30 calendar days. For LEX LSR changes, SBC will provide CLECs access to the test environment in accordance with the timeframes specified in the Final Release Requirements. The available testing timeframe shall be no less than 30 calendar days. Testing must be scheduled to end at least seven (7) calendar days prior to the scheduled implementation date, unless otherwise agreed between SBC and the CLEC. *(This replaces CLEC Joint Testing paragraph in POR)* 5/5 – CLECs agree duplicate 14, 10, 42b. 5/9 – redline language provided in POR sent out 5/8.

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#	Issue	CLEC(s)	POR Category	Current Status	SBC Response:
					5/15 Issue 14 is UI, Iissue 10 is CA, Issue 10 SBC has inserted new language in the POR to reflect 60 days for testing. Issue 42b is CA. 5/18 Parties agreed to change to DO. Testing environment is at issue. Also, AT&T changed 78 to CD and merged with 14.
170	**FMO Section III.E. (Maintenance and Repair)** SBC indicates that it will support MLT testing functionality for its maintenance and repair interface and GUI, but SBC provides no detail regarding the interface and GUI. Further, SBC indicates that the MLT testing functionality will allow CLECs to test resold POTS and loop with port. Rhythms wishes to clarify why such testing functionality will not be offered for loops without port. Certainly such loop testing is possible since testing will be supported for resold loops. The method of purchasing the facility (i.e., resale versus UNE) should not restrict the scope of testing methods available.	Rhythms	FMO-Maint/Repair	DO	UNE-Loop services MLT must be switch based to our central office for MLT testing. Without this, the Loop facility can not be MLT tested. 5/5 UNE loop services are not MLT testable in mechanized service. It is only manually possible. Rhythms understands that this is manual, but wants this manual provisioning process everywhere uniformly since this is done in PacBell. CLECs want a uniform process through LOC to request this manual testing of circuit prior to turn up. SBC will do some checking. 5/11 Waiting on further clarification from Maint & Repair 5/16 Parties agreed to disagree with this manual functionality being made available through all regions for testing standalone loops on the plant test date. This is only available manually in PB due to significantly longer due date intervals allowing for additional time for this manual process to occur. Shorter due date intervals in other regions and the solely manual process of using a "shoe" preclude this process from being made available in the other regions. Status change to Disagree open DO.
184	(184) While User IDs and passwords are discussed, there is no plan to issue or administer these passwords: • MCI WorldCom's position is that one ID should support all four regions. • The ID policies should be included as part of this POR. (236) Improvements to the Security Request process for GUI applications. Processing a Security Request for access to the various OSS applications in the SWB and PacBell regions takes 10 business days currently. This long process impedes the CLEC's ability to provide	MCIW Allegiance	FMO-Connectivity	DO	(184) SBC plans to implement the Generic User ID process per the successful outcome of our current trial. This process will be specificed in the 10/2/2000 update to the CLEC OSS Interconnection Procedures document. Applicable forms and instructions will be available on the CLEC Website. A handout describing the current trial underway will be distributed during the next Collaboratives. (236) Once Generic IDs are established for a CLEC, the internal assignment of those IDs will be controlled by the CLEC. 5/5 – did not have time to discuss merging these issues.

#	Issue	CLEC(s)	POR Category	Current Status	SBC Response:
	service to their customers. Considering all the advancements in technology, SBC should be able to improve the process where these requests should be processed within 48 hours as they do with other Service Requests.				5/11 FN added with new language that is pending. #236 Closed. 5/16 Parties agreed to change 184 to TA 5/18 – Parties agree to language but SBC unable to provide commitment date. Parties agree to change from TA to DO. 5/19 – Parties agreed to split out for clarity since 236 was CA and 184 was DO.
21	What testing environment(s) will be made available to CLECs in advance of the uniform CLEC Joint Testing process? An element of the Change Management Process	AT&T	Overview-CMP	DO	5/5 - CLECs requested this move back to 21 from 14. 5/9 – redline language provided in POR sent out 5/8. 5/15 Changed to UI 5/18 Parties agreed to change to DO. Testing environment is at issue. AT&T proposes the following language for the CLEC Joint Testing section for the FMO. "All SBC/Ameritech service areas will provide for a uniform SBC/Ameritech-CLEC Joint Testing process for the uniform application to application interfaces that employs a stable test environment, which mirrors the production environment. The testing environment will provide CLECs with the necessary resources that will support ongoing testing of the in-service interfaces and systems by assuring that the test environment mirrors the production environment. Testing of new releases will be separately made available for the period immediately preceding the implementation of the new releases. The process will be employed as defined in the CMP. The uniform testing process will be implemented in conjunction with the uniform versioning process."
211	(211) SBC/Ameritech must address the plan for system availability for all uniform application to application interfaces and all GUI interfaces. (212) Hours of system availability – CLECs should not be limited to the hours SBC/Ameritech chooses. Interfaces to receive orders must be able to receive orders on a 24 hour 7 day a week basis, except for regular scheduled maintenance time. If the back end systems in SBC/Ameritech are not available for processing, there must be a	MCIW	System Availability	DO	Under Investigation 5/5 - Merging of Issue 211, 212, 213 had not been reviewed by CLECs. 5/11 Need more time to evaluate response. 5/18 – SBC additional language in POR not acceptable to CLECs. Parties agree to change to DO. MCI clarifies its issue by requesting the following additional

#	Issue	CLEC(s)	POR Category	Current Status	SBC Response:
	mechanism for capturing the orders sent by CLECs until the back end systems are again available. (213) These systems must be available across all the time zones in which SBC/Ameritech does business.				language to the POR section FMO – Connectivity – System Availability: "Hours of system availability – CLECs should not be limited to the hours SBC/Ameritech chooses. Interfaces to receive orders must be able to receive orders on a 24 hour 7 day a week basis, except for regular scheduled maintenance time. If the back end systems in SBC/Ameritech are not available for processing, there must be a mechanism for capturing the orders sent by CLECs until the back end systems are again available."
218	SBC/Ameritech must address and document that CLECs and other non-affiliates will receive the same OSS functionality on the same uniform platform as SBC affiliates receive.	MCIW	Parity	DO	5/9 – The purpose of the Uniform and Enhanced OSS Plan of Record is to develop a uniform OSS across SBC's 13 states. The non-discrimination obligation exists separate and apart from the Uniform and Enhanced POR. 5/18 – Parties agree to Disagree.
219	In numerous regulatory proceedings, Birch has substantiated the fact that, at least in the 5-state region, many legacy systems (including processes and business rules) are not at parity with SBC retail operation, i.e. they are different. Consequently, Birch contends that this POR must also address legacy system modifications that will be required to accommodate OSS related changes. As mentioned below, all releases should allow for testing through to posting for UNE's.	Birch Telecom	Parity	DO	5/9 – The purpose of the Uniform and Enhanced OSS Plan of Record is to develop a uniform OSS across SBC's 13 states. The non-discrimination obligation exists separate and apart from the Uniform and Enhanced POR. 5/18 Open issue - Parties agree to disagree. Issue is that the CLECs would like to be able to test complete production cycle for all legacy system changes. Parties changed status to Disagree Open.
220	(220) Any reference to xDSL (Digital Subscriber Loop) in the PMO and FMO is vague and only related to limited pre-order functionality.	MCIW	XDSL	DO	These items were further discussed in the Advanced Services Plan of Record. 5/18 – Parties agree to CD Issue 220 & 221 to merge with Issue 224. Parties agree issue 224 should be DO/TA. 5/19 – Parties agree to split issues back out since each issue, although related, have different status. Change 224 to TA, 220 to DO and 221 to CA. Parties agree.

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223	Many issues raised, discussed, agreed or disagreed, or still open in the xDSL POR for EDI and DataGate need to be referenced in this POR for Uniform and Enhanced OSS. These two PORs need to be linked.	MCIW	xDSL	DO	Will incorporate language similar to the Advanced Services POR which cross references GUI changes along with App to App changes related to Advanced Services. 5/9 – redline language provided in POR sent out 5/8. 5/18 – CLECs agree with additional language, but would like the issue to be changed to DO.
223a	Add words to POR regarding the uniform interface support of DSL Loop Qualification	CoreComm	xDSL	DO	Will incorporate language in POR – "SBC will implement the outcome of the Advanced Services collaborative with regard to DSL Loop Qualification, and this function will then be available on the uniform interface as described as an EDI and DataGate function in the Advanced Services collaborative" 5/9 – redline language provided in POR sent out 5/8. 5/16 - Corecomm believes this is closed pending 5/16 re-verification. Changed to PCA. 5/18 – Corecomm agreed to close; Rhythms however further requested date for AL to be provided. SBC to check if date is available. Temporarily change from PCA to AIR else CA. 5/19 - Due to Rhythms being unavailable and SBC unable to provide specific date, remaining Parties agreed to change to DO.
228	**Unresolved Issues from Advanced Services POR** In addition to the issues identified above, the POR fails to reflect a number of modifications to which SBC agreed during the collaborative workshops for its first POR on Advanced Services. Those changes should be incorporated into a corrected version of this POR. Further, a number of issues were deemed by SBC to be "outside the scope" of the Advanced Services POR, or are otherwise in dispute and should be resolved in this POR. Those issues are as follows:	Rhythms	xDSL	DO	This issue is under active consideration by the FCC in the context of the Advanced Services POR. To raise these same issues in the U&E OSS POR would not serve any purpose. When the FCC reaches a decision, we will, if appropriate, revisit these issues in the proper forum. 5/16 Parties agreed to disagree. disagree open
229	• **Access to SBC Records, Databases and Back-end Systems** CLECS have requested, and the Texas PUC and the FCC have ordered, that SBC provide CLECs with real-time, mechanized direct access to all records, databases, and back-end systems available to SBC's own personnel, including engineers. Among the systems to	Rhythms	xDSL	DO	This issue is under active consideration by the FCC in the context of the Advanced Services POR. To raise these same issues in the U&E OSS POR would not serve any purpose. When the FCC reaches a decision, we will, if appropriate, revisit these issues in the proper forum. 5/16 Parties agreed to disagree

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#	Issue	CLEC(s)	POR Category	Current Status	SBC Response:
	which SBC must provide CLECs direct, read-only access are: LFACs (SBC's primary loop assignment and tracking system), LEAD/LEIS, TIRKS, APTOS, PREMISE, and SORD. SBC has not explained how it will modify its interfaces and GUIs to enable such direct access. Such details should be a part of the POR process because interfaces and GUIs are the conduits through which CLECs interact with SBC's OSS to obtain the capabilities, services and feature they have a right to access. SBC did not provide details in the Advanced Services POR regarding direct access, and it should do so in this POR.				
230	• **Uniform Population of Loop Qualification Data** SBC has indicated previously that the amount of loop provisioning data available in its databases and backend systems varies widely by region. For example, by the end of 2000, Ameritech will have 100% of data available, while Southwestern Bell Telephone Company ("SWBT") currently has only 20% data populated. Clearly, such disparity will substantially effect CLECs' ability to provide service throughout the 13-state region on a uniform basis. Therefore, CLECs requested in the Advanced Services POR that SBC attempt to improve the poor level of data availability in the SWBT region. To that end, SBC has agreed to populate its database with loop provisioning information after a CLEC pays for a manual look-up of such information. [2] [2] SBC and CLECs have not yet agreed on the interval for such population of data, and if agreement cannot be reached, Rhythms specifically reserves the right to negotiate that issue in this POR proceeding. Further, Rhythms reserves the right to discuss any unresolved issue from the Advanced Services POR.	Rhythms	xDSL	DO	This issue is under active consideration by the FCC in the context of the Advanced Services POR. To raise these same issues in the U&E OSS POR would not serve any purpose. When the FCC reaches a decision, we will, if appropriate, revisit these issues in the proper forum. 5/16 Parties agreed to disagree
231	• **Uniform Population of Loop Qualification Data** SBC has also agreed to increase the percentage of data in its mechanized databases throughout its service areas over the next 4-6 years with a priority on central offices designated by CLECs during the Advanced Services POR. SBC will accomplish these data updates with a database system, ARES, currently used in the Ameritech region. SBC has yet to provide, and should do so in this POR, details on the exact timeframes for, and documentation of, data population in SBC's databases using ARES. SBC also has failed to commit to populate its databases with information going	Rhythms	xDSL	DO	This issue is under active consideration by the FCC in the context of the Advanced Services POR. To raise these same issues in the U&E OSS POR would not serve any purpose. When the FCC reaches a decision, we will, if appropriate, revisit these issues in the proper forum. 5/16 Parties agreed to disagree

#	Issue	CLEC(s)	POR Category	Current Status	SBC Response:
	forward as new network deployments occur. Specifically, SBC should commit in this POR to update its databases with information regarding the deployment of all feeder and distribution loop plant (copper and fiber), remote terminals ("RTs"), RT equipment, and other equipment associated with Project Pronto.				
233	• **Real-Time Flow-Through of CLEC Orders** CLECs requested, during the Advanced Services OSS, detailed information regarding flow-through for xDSL for CLEC orders, and for orders placed SBC's internal operations or affiliates. SBC did not provide sufficient information in that POR, and SBC has provided no discussion of flow-through for OSS in this POR. SBC should provide a detailed explanation of the interfaces and GUIs it provides to its affiliates, and the degree of integration available to itself or its affiliate through either CPSOS or Advanced Services Order System ("ASOS"). ASOS was developed according to specifications from SBC's advanced service affiliate, Advanced Solutions, Inc., but will not be made available to unaffiliated CLECs. In addition, SBC should provide details regarding flow-through for CLEC to CLEC migrations.	Rhythms	xDSL	DO	This issue is under active consideration by the FCC in the context of the Advanced Services POR. To raise these same issues in the U&E OSS POR would not serve any purpose. When the FCC reaches a decision, we will, if appropriate, revisit these issues in the proper forum. 5/16 Parties agreed to disagree
234	• **Parity** In addition to the discussion requested above regarding CPSOS and ASOS, SBC should provide a detailed description of all OSS capabilities available to its internal operations and affiliates. This description should include details on the level of integration, mechanization and flow through for OSS capabilities available to SBC.	Rhythms	xDSL	DO	This issue is under active consideration by the FCC in the context of the Advanced Services POR. To raise these same issues in the U&E OSS POR would not serve any purpose. When the FCC reaches a decision, we will, if appropriate, revisit these issues in the proper forum. 5/16 Parties agreed to disagree
237	Improved use of the Web-site. The current SBC web-site used by CLEC's is more user friendly and has a great deal more information than the current Ameritech TCNET. The new web-site should be patterned after the current SBC site.	Allegiance Telecom	Misc.	DO	A 13-state online application, which utilizes the best features of both SBC's CLEC Online and Ameritech's TCNet, is currently being developed. CLECs should direct comments about this project or input regarding CLEC Online or TCNet to their Account Manager. For CLECs doing business in SWBT, this issue was discussed at the April CLEC User Forum. Project updates will be provided to the Forum each month until the project is completed. 5/19 – Issue changed to DO as Allegiance was unavailable to discuss SBC's response.
237	1. Is SBC/Ameritech willing to implement any of the following	AT&T	Misc.	DO	Under investigation

#	Issue	CLEC(s)	POR Category	Current Status	SBC Response:
d	functionalities in the Ameritech region on 1/1/01, consistent with the Change Management Process and other timelines described at p. 33 of the AT&T-redlined POR? a. full refresh supplemental orders; b. fully-parsed CSRs and synchronized data elements for integrated preordering and ordering; c. single-order capability including directory listings for all LSRs (UNE as well as resale); d. complex service order completions and fielded completion notices; e. implement SBC "best practices" UNE-L hot cut methods and procedures; implement SBC "best practices" flow-through – including a complete description of factors affecting electronic flow-through, including the kinds of orders Ameritech systems are designed to flow-through.				5/18 – AT&T wishes to add language that follows into Development Timeline section of FMO. Parties agree to change status to DO for agree to disagree. "To bring the Ameritech service area pre-ordering and ordering capabilities to a level of comparability with those in the SWBT and PB/NB regions, SBC/Ameritech will implement a release that "catches up" with the capabilities in the other regions. These functionality additions in the Ameritech region would allow CLECs in the region to operate with similar access to OSS that SBC has made over the past several years, during which time Ameritech did not make improvements to its OSS to implement industry standards or take advantage of technological innovations. SBC/Ameritech will issue final business rules and EDI specifications 6 months prior to SBC/Ameritech's implementation date of an LSOG upgrade. CLECs will have a 2-month testing window to ensure adequate preparation of test cases, test result analysis and potential fixes. SBC/Ameritech will implement the LSOG upgrade no later than 6 months after CLEC testing. In addition, CLECs will be given sufficient lead-time to prepare for changes affecting the interfaces between SBC/Ameritech and the CLECs. Changes will be categorized and scheduled according to the magnitude of the change. The range of factors which must be considered in determining the priority and release date should include but not be limited to the degree of complexity, degree of impact to systems, business and system need for the change and the regulatory and merger time commitments. Versioning will be governed by the Versioning section of the PORCMP. The followings steps will occur, pursuant to either the following time periods or the time periods established pursuant to the CMP process, whichever time period is greater.

#	Issue	CLEC(s)	POR Category	Current Status	SBC Response:
					1. SBC/Ameritech will distribute the Change Request 4 months prior to release implementation. 2. SBC/Ameritech and the CLECs will meet to establish a common understanding of the changes 3.5 months prior to release. 3. SBC/Ameritech will solicit feedback from the CLECs 3 months prior to release. 4. SBC/Ameritech will release final specifications 2 months prior to release. 5. A testing prior of at least 30 days will occur prior to release."
237 e	2. If SBC/Ameritech is unwilling to implement any of the following functionalities in the Ameritech region on 1/1/01, consistent with the Change Management Process and other timelines described at p. 33 of the AT&T-redlined POR, please indicate the earliest date on which SBC/Ameritech would be willing to do so. a. full refresh supplemental orders; b. fully-parsed CSRs and synchronized data elements for integrated preordering and ordering; c. single-order capability including directory listings for all orders (UNE as well as resale); d. complex service order completions and fielded completion notices; e. implement SBC "best practices" UNE-L hot cut methods and procedures; implement SBC "best practices" flow-through -- including a complete description of factors affecting electronic flow-through, including the kinds of orders Ameritech systems are designed to flow-through.	AT&T	Misc.	DO	Under investigation 5/18 AT&T requests that the status be changed from TA to DO
237 f	3. Is SBC/Ameritech willing to implement an integrated preordering/ordering GUI interface within the SWBT, SNET and the PB/NB regions on 1/1/01, consistent with the Change Management Process and other timelines described at p. 33 of the AT&T-redlined POR? If not, please indicate the earliest date on which SBC/Ameritech would be willing to do so.	AT&T	Misc.	DO	Under investigation 5/18 -- AT&T's proposed language under the FMO -- Ordering section for GUIs: "All SBC/Ameritech service areas will implement a uniform GUI to access ordering functions that is fully integrated with the uniform GUI preorder interface described in Section III(B) above"

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#	Issue	CLEC(s)	POR Category	Current Status	SBC Response:
					5/18 - Change to DO.
240	DataGate will continue to be made available and will be modified to support any enhancements made to either EDI/CORBA or the GUI.	AT&T	FMO – Preorder	DO	5/18 – New issue to clarify AT&T concern with item #44. AT&T proposes following language in FMO Preorder: "Additionally, DataGate will continue to be made available and will be modified to support any enhancements made to either EDI/CORBA or the GUI."
241	Need for two ways to acquire a CLLI via TN or CKTID and that the CLLI information be added to the CSR.	AT&T	FMO – Preorder	DO	5/18 – New issue to clarify AT&T language provided 4/10. AT&T proposes following language in FMO Preorder: "The CLLI Inquiry will be a separate one so that users can simply enter a Telephone Number or a circuit ID and obtain the CLLI associated with the serving office and equipment. CLLI will also be added to the CSR so that a separate query is not always necessary."
242	Need for two ways to acquire a CFA information from SBC databases and to provide the CFA on the CSR. The existing CFA Inquiry must be redesigned to provide the status on all circuits associated with a particular tie cable, so as to be more useful to CLECs	AT&T	FMO – Preorder	DO	5/18 – New issue to clarify AT&T language provided 4/10. AT&T proposes following language in FMO Preorder: "The CFA Inquiry will be a separate one and will be provided on the CSR outputs. This Inquiry will be redesigned to provide the status on all circuits associated with a particular tie cable, so as to be more useful to CLECs."
243	CLECs request that SBC/Ameritech update its databases with actual data within 24 hours of completion of manual loop qualification request. SBC/Ameritech would like to update this data following a manual loop qualification request within 4 business days.	AT&T	FMO – Preorder	DO	5/18 – New issue to clarify that timeframes differ between parties, from the AT&T language provided on 4/10.
244	AT&T requests that CLECs be able to retrieve directory listing information for accounts belonging to the requesting CLEC or to SBC/Ameritech retail units, as well as for those owned by another CLEC. SBC cannot agree to provide this information on accounts owned by another CLEC.	AT&T	FMO – Preorder	DO	5/18 – New issue to clarify that timeframes differ between parties, from the AT&T language provided on 4/10. AT&T's proposed language insertion is: "CLECs will be able to retrieve directory listing information for accounts belonging to the requesting CLEC or to SBC/Ameritech retail units, as well as for those owned by another CLEC."
245	(245) Need for two ways to acquire a NC/NCI information from SBC databases and to provide the NC/NCI on the CSR. (58) CLECs require the ability to acquire the NC/NCI assignments for specific loops.	AT&T	FMO – Preorder	DO	5/18 – New issue to clarify AT&T language provided 4/10. AT&T proposes following language in FMO Preorder: "The NC/NCI Inquiry will be a separate one and will be provided on the CSR outputs. " 5/19 – Parties agree to CD issue 58 to issue 245 which is DO

#	Issue	CLEC(s)	POR Category	Current Status	SBC Response:
246	Birch would like to add: "With regard to loop with port combination the uniform applicatiopn to application and GUI interfaces, as well as OSS Common platform components, and regional legacy systems will be adapted to ensure that the ordering and provisioning in of such UNE-P services are in compliance with the terms and conditions set forth in the Merger Conditions, UNE Remand Order, and Section 251 of the Act."	Birch	FMO – Order	DO	5/18 – Birch proposed language for FMO Ordering in "Uniform Product Ordering" section for: "With regard to loop with port combination the uniform application to application and GUI interfaces, as well as OSS Common platform components, and regional legacy systems will be adapted to ensure that the ordering and provisioning in of such UNE-P services are in compliance with the terms and conditions set forth in the Merger Conditions, FCC regulations, and Section 251 of the Act." Parties agree to disagree and mark as DO.
249	CLECs request that the following language be added to the ACDR Process section regarding actions to enforce the arbitration panel's decision. "the Federal Communications Commission, or a federal court, at the option of the Party bringing the action. If a Party seeks to enforce a decision of the Arbitration Panel before a federal court, it shall bring the action before the United States District Court for the Eastern District of Virginia."	CLECs	FMO – ACDR process	DO	5/19 – Parties agree to disagree not for arbitration, but to further address with their attorneys.
250	(250) Implementation Phase Work Schedule timeline in Section III(I) of POR. (12) The timeline should be identified as the Development and Deployment timeline and should be expanded to include all of the timelines (from initial release announcements to changes to final requirements announcements). (204) When will SBC produce CORBA documentation for use by Ameritech region-CLECs that want to develop a CORBA pre-ordering interface? The Plan of Record indicates the interface will be available in March 2001, but makes no mention of the specifications. (205) When will SBC provide uniform Web GUI user guides for the pre-ordering GUI? The Plan of Record does not indicate when the user guides will be available for CLECs. (206) When will SBC produce CORBA documentation for use by the SWBT/PB/SNET region-CLECs that want to develop a CORBA pre-ordering interface? The Plan of Record indicates the interface will be available in June 2001 in those regions.	CLECs	FMO - Section III(I)	DO	5/19 – Parties were unable to agree on a deployment schedule for the App to App and GUI preorder and order interfaces including documentation timelines. Parties agree to disagree and made status DO. 5/19 - All timeline issues are now captured by global Issue 250. Parties agree to change status of 12, 204, 205, 206, 209, 210, 216 to CD, and point to Issue 250 as DO.

#	Issue	CLEC(s)	POR Category	Current Status	SBC Response:
	(209) When will Ameritech billing documentation be made to conform to SBC wholesale billing documentation? (210) When will the SBC Usage Extract Guide be made available? (216) A detailed milestone timeline including the development timelines for each release should be included in the final POR.				
251	AT&T requests the addition of the following language to the FMO Provisioning Section: "SBC/Ameritech will implement the fielded order completion standard as established by ATIS."	AT&T	FMO – Provisioning	DO	5/19 – SBC unable to agree with the requested language. Parties agree to make status DO.
59	CLECs require data element synchronization for integrating pre-order and order information.	AT&T	FMO-PO	DO	Do not agree. 4/26 - Based AT&T's clarification in collaborative this issue would be same as #49. 5/9 – redline language provided in POR sent out 5/8. 5/19 – Temporary change to AIR from TA. SBC to determine if synchronization applies directly to GUIs and if so what is timing of synchronization. 5/19 – SBC cannot yet determine whether synchronization can be done at same time for preorder and order. Parties agree to change to DO.
91	This section must include a description about ordering ASR products (which include, for example, Local Interconnection Trunks, Local Interconnection Facilities, Operator Assistance/Directory Assistance Trunks, Unbundled Dedicated Transport). ASR ordering is discussed in the PMO and the FMO should be enhanced to describe what applications will be available for ASR ordering.	MCIW	FMO – O	DO	Under Investigation. 5/9 - Technically, this item does not fall under the guidelines for addressing as part of the merger conditions. It is SBC's desire to bring uniformity across all regions for products ordered via the ASR based closely on the OBF guidelines for similar type trunks. 5/19 – FMO for ordering DS1 loops is the LSR. Parties agree to disagree. Change status to DO.
1	OSS functionality includes not only electronic interfaces like application to application and graphical user interfaces but also many other processes that must be included in this POR because these processes are part of the current SBC/Ameritech OSS interfaces. This document must address processes associated with OSS, i.e. manual processes. Manual processes have a huge impact on CLECs, even those CLECs	MCIW	Overview-Scope	TA	SBC's proposal provides the level of detail that includes manual touchpoints associated with orders received electronically. 5/15 - Parties agree to TA in that data provided in Category I-IV data will provide the detail to resolve the issue.

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#	Issue	CLEC(s)	POR Category	Current Status	SBC Response:
	using electronic interfaces. A clear understanding of what happens while CLEC transactions are processed is critical.				
100	What order processing steps require manual interactions on the part of SBC representatives to process LSRs for UNE-P?	AT&T	FMO - O	TA	SBC will provide the details of current flow through and manual intervention and the subjects can be discussed. 5/19 - Parties agree to TA in that data provided in Category I-IV data will provide the detail to resolve the issue.
101	Provide a listing of UNE-P order and service types that do not flow-through the SBC systems on a fully electronic basis. Under what conditions does a UNE-P order fall to manual processing?	AT&T	FMO – O	TA	SBC will provide the details of current flow through and manual intervention and the subjects can be discussed. 5/19 - Parties agree to TA in that data provided in Category I-IV data will provide the detail to resolve the issue.
102	Describe any region-specific ordering differences for updating the Line Information Data Base (LIDB).	AT&T	FMO – O	TA	5/19 - Parties agree to TA in that data provided in Category I-IV data will provide the detail to resolve the issue.
103	(103) Describe any region-specific ordering differences for updating the E-911 database. (92) Additional information must be included under the "Uniform Ordering Message Flow" to provide detailed descriptions of how Listings and/or E-911 information will be provided in each region.	AT&T MCIW	FMO – O	TA	5/19 – Parties agree to TA in that data provided in Category I-IV data will provide the detail to resolve the issue.
104	Provide a listing of UNE-L order and service types that do not flow-through the SBC systems on a fully electronic basis. Under what conditions does a UNE-L order fall to manual processing?	AT&T	FMO – O	TA	SBC will provide the details of current flow through and manual intervention and the subjects can be discussed. 5/19 - Parties agree to TA in that data provided in Category I-IV data will provide the detail to resolve the issue.
105	Describe the use that SBC makes of the RPON (Related Purchase Order Number) field in processing UNE- P LSRs.	AT&T	FMO – O	TA	5/19 - Parties agree to TA in that data provided in Category I-IV data will provide the detail to resolve the issue.
106	Describe the use that SBC makes of the RPON (Related Purchase Order Number) field in processing UNE- L LSRs.	AT&T	FMO – O	TA	5/19 - Parties agree to TA in that data provided in Category I-IV data will provide the detail to resolve the issue.
107	RESNUM field in LSR form — only used in Ameritech region — why is this data required?	AT&T	FMO – O	TA	The RESNUM field is used to validate that the customer has reserved the requested due date. This field is only required when the customer has reserved the due date in advance. 5/19 - Parties agree to TA in that data provided in Category I-IV data will provide the detail to resolve the issue.
108	Version (VER) data standard in LSR form is 2A/N Ameritech format is 2N. Needs to be conformed to ATIS standard	AT&T	FMO – O	TA	This will be addressed as part of the uniform OSS Business Rules POR. 5/19 - Parties agree to TA in that data provided in Category I-IV data will provide the detail to resolve the issue.

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#	Issue	CLEC(s)	POR Category	Current Status	SBC Response:
109	EXPEDITE REASON – CLECs require Ameritech business rules that define the allowable reason types and codes that are to be provided in LSR form	AT&T	FMO – O	TA	5/19 - Parties agree to TA in that data provided in Category I-IV data will provide the detail to resolve the issue.
110	INIT FAX NO -- data characteristics not defined in LSR form	AT&T	FMO – O	TA	Data characteristics provided as part of latest LSOG 4 requirements. 5/19 - Parties agree to TA in that data provided in Category I-IV data will provide the detail to resolve the issue.
111	STREET (INIT) data characteristics not defined in LSR form	AT&T	FMO – O	TA	Data characteristics provided as part of latest LSOG 4 requirements. 5/19 - Parties agree to TA in that data provided in Category I-IV data will provide the detail to resolve the issue.
112	FLOOR (INIT) field – data characteristics not defined in LSR form	AT&T	FMO – O	TA	Data characteristics provided as part of latest LSOG 4 requirements. 5/19 - Parties agree to TA in that data provided in Category I-IV data will provide the detail to resolve the issue.
113	ROOM/MAILSTOP (INIT) -- data characteristics not defined in LSR form	AT&T	FMO – O	TA	Data characteristics provided as part of latest LSOG 4 requirements. 5/19 - Parties agree to TA in that data provided in Category I-IV data will provide the detail to resolve the issue.
114	CITY (INIT) -- data characteristics not defined in LSR form	AT&T	FMO – O	TA	Data characteristics provided as part of latest LSOG 4 requirements. 5/19 - Parties agree to TA in that data provided in Category I-IV data will provide the detail to resolve the issue.
115	STATE (INIT) – data characteristics not defined in LSR form	AT&T	FMO – O	TA	Data characteristics provided as part of latest LSOG 4 requirements. 5/19 - Parties agree to TA in that data provided in Category I-IV data will provide the detail to resolve the issue.
116	ZIP (INIT) -- data characteristics not defined in LSR form	AT&T	FMO - O	TA	Data characteristics provided as part of latest LSOG 4 requirements. 5/19 - Parties agree to TA in that data provided in Category I-IV data will provide the detail to resolve the issue.
117	PAGER (IMPCON) -- data characteristics not defined in LSR form	AT&T	FMO – O	TA	Data characteristics provided as part of latest LSOG 4 requirements. 5/19 - Parties agree to TA in that data provided in Category I-IV data will provide the detail to resolve the issue.

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#	Issue	CLEC(s)	POR Category	Current Status	SBC Response:
118	DRC field -- PWK data element is not defined for the DRC value in LSR form	AT&T	FMO – O	TA	In AIT's LSOG4 Initial Requirements, DRC is shown and defined. 5/19 - Parties agree to TA in that data provided in Category I-IV data will provide the detail to resolve the issue.
119	RETAIN CURRENT LISTING field -- non compliant with OBF LSOG 4. AIT indicates field is not valid for Number Portability -- field is listed on Number Portability Form -- resolve inconsistency in LSR form	AT&T	FMO – O	TA	This will be addressed as part of the uniform OSS Business Rules POR. 5/19 - Parties agree to TA in that data provided in Category I-IV data will provide the detail to resolve the issue.
120	REMARKS -- on LS and LSNP forms, N903 qualified is defined as LS. Qualifier should be LSR In LSR form	AT&T	FMO – O	TA	This will be addressed and documented in AIT's LSOG4 Final Requirements of May 19, 2000. 5/19 - Parties agree to TA in that data provided in Category I-IV data will provide the detail to resolve the issue.
121	RESNUM field is defined as 16 A/N. Standard is 22A/N -- resolve inconsistency and conform to standard. in LSR form	AT&T	FMO – O	TA	5/19 - Parties agree to TA in that data provided in Category I-IV data will provide the detail to resolve the issue.
122	SADLO field -- incorrectly shows three N9-1 elements in LSR form	AT&T	FMO – O	TA	This was addressed and documented in AIT's LSOG4 Initial Requirements of April 7, 2000. 5/19 - Parties agree to TA in that data provided in Category I-IV data will provide the detail to resolve the issue.
123	FLOOR in Service Address -- in LSR form does not conform to LSOG standard of 4A/N AIT defines as 3 A/N	AT&T	FMO – O	TA	This will be addressed as part of the uniform OSS Business Rules POR. 5/19 - Parties agree to TA in that data provided in Category I-IV data will provide the detail to resolve the issue.
124	CITY field in LSR form data should be defined as 35 A/N and not 25 A/N per Ameritech design	AT&T	FMO – O	TA	This will be addressed as part of the uniform OSS Business Rules POR. 5/19 - Parties agree to TA in that data provided in Category I-IV data will provide the detail to resolve the issue.
126	FLOOR (Bill Name and Address) -- should be provided in LSOG standard format 4A/N and not 3A/N	AT&T	FMO – O	TA	This will be addressed as part of the uniform OSS Business Rules POR. 5/19 - Parties agree to TA in that data provided in Category I-IV data will provide the detail to resolve the issue.
127	CHANGE ORDER SEQUENCE NUMBER -- in 855/865 transaction -- not yet deleted in these transactions	AT&T	FMO – O	TA	5/19 - Parties agree to TA in that data provided in Category I-IV data will provide the detail to resolve the issue.
128	What steps is Ameritech going to take to improve flow-through rates for UNE-L orders?	AT&T	FMO – O	TA	5/19 - Parties agree to TA in that data provided in Category I-IV data will provide the detail to resolve the issue.
129	What steps is Ameritech going to take to improve its flow through of	AT&T	FMO – O	TA	5/19 - Parties agree to TA in that data provided in Category I-

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#	Issue	CLEC(s)	POR Category	Current Status	SBC Response:
	UNE-P orders?				IV data will provide the detail to resolve the issue.
130	Ameritech should make its order flow consistent for all order types -- e.g., "J" REQTYP.	AT&T	FMO – O	TA	This will be determined and defined as part of the uniform OSS Business Rules POR.
					5/19 - Parties agree to TA in that data provided in Category I-IV data will provide the detail to resolve the issue.
131	What steps is Ameritech intending to take to implement "frame due time" UNE-L commitments?	AT&T	FMO – O	TA	5/19 - Parties agree to TA in that data provided in Category I-IV data will provide the detail to resolve the issue.
132	What databases or logs are maintained that reflect the orders that Ameritech has received from each CLEC?	AT&T	FMO – O	TA	5/19 - Parties agree to TA in that data provided in Category I-IV data will provide the detail to resolve the issue.
133	AIT should not send mechanized (EDI) confirmations on Faxed orders	AT&T	FMO – O	TA	See #99 for similar issue. Not CD duplicate.
					5/19 - Parties agree to TA in that data provided in Category I-IV data will provide the detail to resolve the issue.
	loops in compliance with the FCC's Line Sharing Order. Such assertions are inadequate. In addition, SBC fails to mention that it must make OSS make line sharing available on a commercial basis beginning June 6, OSS necessary for pre-ordering, ordering and provisioning of xDSL on shared loops. In addition, SBC fails to mention that it must make OSS make line sharing available on a commercial basis beginning June 6, 2000. SBC may not wait until June 6, 2000 to begin planning for the OSS necessary for pre-ordering, ordering and provisioning of xDSL on shared loops. In addition, SBC fails to mention that it must make OSS changes to comply with the FCC's UNE Remand order by May 17, 2000. These FCC orders impose legal obligations on SBC that must be met now, through the POR process, and not at some unspecified, future date through the Change Management Process, as proposed by SBC.	Bell...	FMO – O	TA	IV data will provide the detail to resolve the issue.
134 b	860/865 Transactions – An explanation /clarification of what is meant by a "full refresh" should be added. Once again, if a detailed specification exists, it should be provided as part of this POR.	Corecomm	FMO – O	TA	Currently when issuing a supplement to a request, some regions only require the changes to be included. In the uniform environment a full refresh will be required. "Full refresh" indicates that all unchanged information on the original request is included on the supplement along with the changed information.
					5/9 – redline language provided in POR sent out 5/8.
					5/10 Open – additional clarification on full refresh whether a full refresh is needed in every case (eg. date change).
					5/18 – Parties agree to change to TA – open for reason above as of 5/10.

#	Issue	CLEC(s)	POR Category	Current Status	SBC Response:
134 c	(134c) In addition, there continues to be reference to the Unsolicited 865 usage "to advise CLECs of customer impacting provider initiated changes." This functionality should be replaced with a measurement of the occurrence of the unsolicited 865's due to service center error.	Corecomm	FMO – O	TA	There are several reasons that an unsolicited message is returned and not all (if any) are associated with errors on the part of the service center. Performance Measures are not included in this plan. 5/5 – Agreed duplicate with 31. 5/10 Was previously combined with 31, but agreed to split. 31 was closed. 5/18 – Parties agreed to change to TA - Open so SBC and CLECs can collaboratively decide whether unsolicited data is better received mechanically or manually.
135	Describe any region-specific ordering differences for updating the directory listing databases that support SBC directory assistance.	AT&T	FMO – O – DA Listings	TA	5/19 - Parties agree to TA in that data provided in Category I-IV data will provide the detail to resolve the issue.
136	What will SBC do to conform its business rules concerning orders for directory listings associated with unbundled network elements?	AT&T	FMO – O – DA Listings	TA	5/19 - Parties agree to TA in that data provided in Category I-IV data will provide the detail to resolve the issue.
137	What are the processes that are involved in UNE-L orders that cause separate CLEC directory listing orders to be necessary?	AT&T	FMO – O – DA Listings	TA	5/19 - Parties agree to TA in that data provided in Category I-IV data will provide the detail to resolve the issue.
138	Directory request ordered with UNE service in Ameritech Processing a Directory request is much different in Ameritech than in the other regions. A CLEC processing UNE orders must develop/test/maintain a separate interface with Ameritech Advertising for Directory Assistance/Listings. The Future Plan states this process will not change under the POR. This process should be addressed to overcome the following issues. • the interface to date is not based on Industry Standards	Allegiance Telecom	FMO – O – DA Listings	TA	5/19 – Item has been marked as TA in that data provided in Category I- IV data will provide the detail to resolve the issue.
139	• no coordination with the Unbundled Loop and Number Portability is available	Allegiance Telecom	FMO – O – DA Listings	TA	5/19 – Item has been marked as TA in that data provided in Category I- IV data will provide the detail to resolve the issue.
140	• Directory Assistance is dropped for several days in the process	Allegiance Telecom	FMO – O – DA Listings	TA	5/19 – Item has been marked as TA in that data provided in Category I- IV data will provide the detail to resolve the issue.
141	• No confirmation is returned that the Directory request has been processed	Allegiance Telecom	FMO – O – DA Listings	TA	5/19 – Item has been marked as TA in that data provided in Category I- IV data will provide the detail to resolve the issue.
142	• Resale orders are processed with the LSR, but not UNE	Allegiance	FMO – O –	TA	5/19 – Item has been marked as TA in that data provided in

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#	Issue	CLEC(s)	POR Category	Current Status	SBC Response:
		Telecom	DA Listings		Category I- IV data will provide the detail to resolve the issue.
143	• No helpdesk/web-site support structure available for this interface	Allegiance Telecom	FMO – O – DA Listings	TA	5/19 – Item has been marked as TA in that data provided in Category I- IV data will provide the detail to resolve the issue.
145	Allegiance Telecom requests that Directory request be processed the same as in the SWB and PacBell regions where a DSR can be sent with the LSR.	Allegiance Telecom	FMO – O – DA Listings	TA	5/19 – Item has been marked as TA in that data provided in Category I- IV data will provide the detail to resolve the issue.
146	Posted Order Status is listed in the Provisioning functionality section as only being available in the SWBT region. SBC must specify any systems that will remain available only in certain regions. Are there any others?	MCIW	FMO-Prov	TA	5/5 – Error in POR need to switch reference between Posted Order Status and Provisioning Order Status. (POR - Sec D Provisioning) 5/9 – There is an order status transaction supported in the Preordering interface (EDI) for AIT, and this will remain available in this region. The functionality to view status _after the post date_ is only available in the SWBT region. There are no plans to enhance this functionality across the 13 state region. 5/16 Parties agree to change to TA. This issue is covered by the table added to the Provisioning FMO table 5/19 - Parties agree to TA in that data provided in Category I-IV data will provide the detail to resolve the issue.
146 a	In the section discussing Provisioning Order Status, it states that the input and output fields for this function will be made uniform to the extent allowed by the service order data available in the source backend OSS. An explanation of the limitations must be included in this POR.	MCIW	FMO-Prov	TA	5/19 - Parties agree to TA in that data provided in Category I-IV data will provide the detail to resolve the issue.
148	Ameritech's unsolicited 865 transaction causes CLECs unnecessary time and expense to trace and review Ameritech order handling errors. What actions will Ameritech take to cease generating the unsolicited 865s?	AT&T	FMO-Prov	TA	It is anticipated that there will always be reasons for an unsolicited message to be sent. The appropriate data will be included, i.e. PON, that will allow the CLEC to associate the response to the appropriate request. 5/19 - Parties agree to TA in that data provided in Category I-IV data will provide the detail to resolve the issue.
149	Describe the methods SBC employs to process migration orders involving UNE-P where the main line of a multi-line account is being migrated, but the secondary lines are to remain with SBC.	AT&T	FMO-Prov	TA	5/19 - Parties agree to TA in that data provided in Category I-IV data will provide the detail to resolve the issue.
150	Describe the loop hot-cut Frame Due Date procedures that SBC uses in each of its regions.	AT&T	FMO-Prov	TA	5/19 - Parties agree to TA in that data provided in Category I-IV data will provide the detail to resolve the issue.

#	Issue	CLEC(s)	POR Category	Current Status	SBC Response:
151	Describe the pre-cutover testing processes that SBC uses in each of its regions.	AT&T	FMO-Prov	TA	5/19 - Parties agree to TA in that data provided in Category I-IV data will provide the detail to resolve the issue.
152	What are the "end-to-end" order-processing steps that Ameritech takes to process CLEC UNE-P orders in its work centers and systems.	AT&T	FMO-Prov	TA	SBC will provide the details of PMO / FMO flow through and manual intervention and the subjects can be discussed. 5/19 - Parties agree to TA in that data provided in Category I-IV data will provide the detail to resolve the issue.
153	What are the "end-to-end" order processing steps that Ameritech takes to process UNE-L orders?	AT&T	FMO-Prov	TA	SBC will provide the details of PMO / FMO flow through and manual intervention and the subjects can be discussed. 5/19 - Parties agree to TA in that data provided in Category I-IV data will provide the detail to resolve the issue.
154	What processes are used to generate electronic confirmation notices for orders received manually (via fax)?	AT&T	FMO-Prov	TA	Same as #98 5/19 - Parties agree to TA in that data provided in Category I-IV data will provide the detail to resolve the issue.
154 a	III. D. Provisioning Jeopardy Notification – The POR contains no information concerning the timing of transaction distribution. SBC/Ameritech should indicate how soon the CLEC will be notified – (e.g., the day the appointment is missed or prior to the appointment being missed, etc.)	Corecomm	FMO-Prov	TA	Nothing in this plan is altering the timing of this transaction or any measure associated with it.
154 b	Service Order Completion – Again, the POR contains no indication of timing of transaction distribution. How soon after provisioning will the CLEC receive an 865 completion?	Corecomm	FMO-Prov	TA	Nothing in this plan is altering the timing of this transaction or any measure associated with it.
154 c	Posted Order Status – The POR states that since this is not available to Retail they will not incorporate it into the FMO for the uniform interface; however it will continue to be available in the SWBT service area since it already exists. CLECs need this status so that they can accurately assess the start bill dates.	Corecomm	FMO-Prov	TA	See Issue #146 5/5 – Corecomm clarified that Posted Order Status function was left off of AIT PMO (POR pg 40). 5/9 – There is an order status transaction supported in the Preordering Interface (EDI) for AIT, and this will remain available in this region. The functionality to view status after the post date is only available in the SWBT region. There are no plans to enhance this functionality across the 13 state region. 5/18 – Parties believe this was discussed and closed during Collab. Will need to confirm with Corecomm on Friday. 5/19 - Parties agree to TA in that data provided in Category I-IV data will provide the detail to resolve the issue. TA pending completion of Table in Provisioning section.
174	(174) Any non-standard billing records that will be used in the different	MCIW	FMO-	TA	CLOSED – Moved to #34.

#	Issue	CLEC(s)	POR Category	Current Status	SBC Response:
	service areas must be listed in the OSS FMO. In order for both the PMO and the FMO to be accurate, SBC/Ameritech must define how these records will be handled in the future.		Billing		5/5-MCI agreed to move to #34 if PMO & FMO are addressed in #34. 5/11 Still open see #34 5/16 Parties agreed to change to change to TA. Related to #34. 5/19 - Parties agree to TA in that data provided in Category I-IV data will provide the detail to resolve the issue.
177	Provide the business rules that SBC applies for creation of Billing Account Numbers (BAN) for each region.	AT&T	PMO/FMO- (formally billing) Ordering	TA	5/11 Will be covered in the ordering PMO/FMO 5/19 - Parties agree to TA in that data provided in Category I-IV data will provide the detail to resolve the issue.
181	Describe the services that will continue to be billed via AEBS and not via CABS.	AT&T	FMO-Billing	TA	Requirement understood clarification to be added to POR. 4/27 - Parties agree to update language in POR. ** CLOSED ** 5/5 – Change to PL. 5/11 adding footnote. Issue still open to Tim to determine if PMO table can be duplicated into FMO section. 5/19 – SBC added a billing table in POR language. Status changed to TA.
196	**FMO Section III.G. (Connectivity)** SBC states that it will build a Remote Access Facility ("RAF") in each of its four regions (SWBT, Pacific/Nevada, Ameritech, SNET) for CLEC dedicated access to application-to-application interfaces and GUIs. Such design is inefficient and costly, because CLECs will be required to obtain dedicated circuits in each region from the RAF to their point of interconnection. Rather, SBC should transport data from all four regions to a single, common RAF from which CLECs may access interfaces and GUIs, regardless of the location of the CLECs' operations.	Rhythms	FMO-Connectivity	TA	This topic is still under investigation. 5/11 Issue 1 Where and how we are going to return info on the request. Issue 2 - Regional identifier, such as state code or other required field 5/16 Parties agreed to change to TA 5/18 – SBC needs to resolve issue 1 above. Issue 2 as TA.
2	It is Birch's understanding the SBC is approaching integration and uniformity within its expanded operating territory by choosing "best of breed". The POR should provide greater insight into which "best" platform or functionality SBC will use with regard to implementing a uniform and enhanced OSS.	Birch Telecom	Overview-Scope	TA	During SBC's discussion of detailed attributes of PMO and FMO this will be covered by the SBC proposal. 5/15 - Parties agree to TA in that data provided in Category I-IV data will provide the detail to resolve the issue.
215	SBC/Ameritech must include a description of what OSS training courses or workshops will be available. Training descriptions and how the CLEC	MCIW	Training	TA	Descriptions and scheduled dates for all CLEC Education courses are found in the Customer Education section of CLEC

#	Issue	CLEC(s)	POR Category	Current Status	SBC Response:
	will be notified of available classes must also be included.				Online. CLEC Education courses are delivered in a "Train-the-Trainer" format, wherein participants receive master copies of the student text and instructor guides, and will then train other employees in their organization. 5/16 Parties agreed to change to TA. Issue is class size, training expense, lead time for training prior to GUI rollout. 5/19 - Parties agree to TA in that data provided in Category I-IV data will provide the detail to resolve the issue.
222	During the xDSL POR collaboratives, any discussions of Verigate, Lex, WebGui, manual, etc. were considered "out of scope" by SBC, and CLECs were told those issues would be addressed in the Plan of Record for Uniform and Enhanced OSS. The two small paragraphs referencing xDSL in the PMO and FMO of this POR inadequately covers the level of detail necessary as shown for example in the xDSL POR.	MCIW	xDSL	TA	Will incorporate language similar to the Advanced Services POR which cross references GUI changes along with App to App changes related to Advanced Services. 5/9 – redline language provided in POR sent out 5/8. 5/18 – CLECs agree with additional language, but would like the issue to be changed to TA. The data to be provided in Category I- IV data will provide the detail to resolve the issue.
224	(224) Additional detail should be provided for all OSS functions including pre-order, order, provisioning, maintenance and repair, and billing. (220) Any reference to xDSL (Digital Subscriber Loop) in the PMO and FMO is vague and only related to limited pre-order functionality. (221) The OSS Plan of Record for Pre-Ordering and Ordering of xDSL and Other Advanced Services (xDSL POR) focused solely on the development of enhancements to DataGate and EDI for Pre-Ordering and EDI for Ordering.	MCIW	xDSL	TA	Under investigation 5/9 – Insert following language in FMO Maint/Repair Sec III.B after second para.: "Both the App to App and GUI interfaces will support all trouble administration functions for all services including xDSL. However, Mechanized Loop Testing (MLT) is restricted to POTS services only. XDSL loops are not MLT testable." 5/16 Parties agreed to change to PCA 5/18 – Parties agree to CD issue 220 & 221 and to merge with Issue 224. Parties agree issue 224 should be DO/TA. 5/19 – Parties agree to split issues back out since each issue, although related, have different status. Change 224 to TA, 220 to DO and 221 to CA. Parties agree.
225	What differences in legacy system (and/or database) information will be present in Loop Pre-Qualification query responses in the SBC regions?	AT&T	xDSL	TA	5/19 - Parties agree to TA in that data provided in Category I-IV data will provide the detail to resolve the issue.
227	What specific changes are to be made to the DSL Loop Qualification query/response transactions in 2000? What Change Management Notification will be made?	AT&T	xDSL	TA	Documentation on most releases has been distributed and additional information is likely. 5/19 – Parties agree to change status to TA.

#	Issue	CLEC(s)	POR Category	Current Status	SBC Response:
232	• **Enhanced Order Status Functionality** During the Advanced Services POR, CLECs requested access to order status capabilities that are the same as capabilities offered to CLECs in the Pacific Bell region through the Provisioning Order Status ("POS") system. The FCC indicated in a letter dated February 24, 2000 that POS should be addressed in this POR. Although SBC states that POS will be available in all SBC/Ameritech service areas, it does not provide any details regarding what interfaces and GUIs CLECs may use to access POS. SBC also provides no details on when POS will be available in each region, and more troubling, indicates that the input and output fields "will be made uniform to the extent allowed by the service order data available in the source backend OSS." The objective of this POR, of course, is uniformity. Therefore, such vague disclaimers are not acceptable. SBC should explain precisely how POS may differ among the four regions, and commit to bring the function into uniformity as quickly as possible.	Rhythms	xDSL	TA	This issue is under active consideration by the FCC in the context of the Advanced Services POR. To raise these same issues in the U&E OSS POR would not serve any purpose. When the FCC reaches a decision, we will, if appropriate, revisit these issues in the proper forum. 5/16 Parties agreed to change to TA
235	• **Line Sharing** CLECs at the Advanced Services OSS requested information regarding all OSS capabilities, functions and features necessary for pre-ordering, ordering and provisioning xDSL in a line sharing arrangement. SBC did not provide detailed information then or in this POR. SBC should explain this issue in detail in this POR.	Rhythms	xDSL	TA	This issue is under active consideration by the FCC in the context of the Advanced Services POR. To raise these same issues in the U&E OSS POR would not serve any purpose. When the FCC reaches a decision, we will, if appropriate, revisit these issues in the proper forum. 5/16 Parties agreed to change to TA
237 a	Line sharing issue – Need to add a tracking table in the ordering process which updates will come from CLECs. This is a CLEC request to prevent CLECs from having to do massive changes to their systems for some PRE industry standard data that SBC has asked CLECs to maintain and follow this SBC defined format. CLECs prefer SBC develop a table.	Rhythms	Misc.	TA	Requirements for Line Sharing have been reviewed in walkthrus and will be implemented 5/27. Should any changes be required as a result of trials, arbitrations, or other proceedings, they will be handled in future releases and announced through the CMP. 5/16 Parties agreed to change to TA
238	Which regions will 10 digit trigger for AIN and will this be made uniform in the POR?	Birch?	Misc.	TA	It is not our intent to require TDT (Ten Digit Trigger). We are continuing to investigate this issue to ensure that this will be appropriate for all switch types. 5/9 - Currently TDT is not a required entry in any of the four regions. This will continue in the uniform environment. This will be documented in the uniform business rules. 5/18 Use of this field appears to be uniform at this time.

#	Issue	CLEC(s)	POR Category	Current Status	SBC Response:
					Parties participating believe this is TA. Pending feedback from Birch (who we believe initiated this issue in an early collab.)
					5/19 - Parties agree to TA in that data provided in Category I-IV data will provide the detail to resolve the issue.
248	AT&T wants the following: Billing systems in all service areas will be modified to mechanize billing for CLEC training and other miscellaneous changes through a BDT bill format.	AT&T	FMO – Billing	TA	5/18 – AT&T to check with Client to see how critical this issue is. 5/19 – AT&T would like to discuss this in the future. Parties agree to TA in that data provided in Category I- IV data will provide the detail to resolve the issue.
29	Manual processing methods must be identified.	MCIW	PMO - O	TA	Manual processes will be addressed in the regional CLEC User Forums (CUF). The SWBT CUF meetings have begun. The first Ameritech CUF meeting is scheduled for 5/18/00 and the CUF meetings in the Pacific/Nevada and SNET regions will begin by the end of the 2nd Quarter. 5/9 – redline language provided in POR sent out 5/8. 5/10 Language added. We have a disagreement on one of the statements 5/15 The above note was incorrect the issue stays as TA
3	The Merger Condition documents calls for SBC to develop common business rules applicable to CLEC's requests for local service. Such business rules and processes are completing missing from the POR.	Birch Telecom	Overview-Scope	TA	During SBC's discussion of detailed attributes of PMO and FMO this will be covered by the SBC proposal. 5/15 - Parties agree to TA in that data provided in Category I-IV data will provide the detail to resolve the issue.
37	The matrix on page 26 is not inclusive of all local billing types. DA listings, mutual compensation, local interconnection, LIDB and any other missing categories of billing types must be included in the list.	MCIW	PMO-Billing	TA	Under investigation 5/16 Changed to TA to add additional miscellaneous billing data to the table as well as collocation billing.
43	(FMO Section III.A – Development Timeline) SBC provides only a general description of the deployment approach it intends to follow without offering any specific detail or commitments regarding release dates for interfaces and GUIs. SBC should provide firm dates for deployment of its OSS interface and GUI enhancements, and commit to make those dates consistent with modifications to which SBC has agreed in the Advanced Services POR. Further, SBC states that for service areas in which a uniform GUI will be an initial introduction, "a special CLEC meeting will be held" to explain the GUI. Such vague statements are insufficient to enable CLECs to plan for new	Rhythms	FMO-Overview-Development Timeline	TA	SBC will follow the timelines in all regions per the current draft 13 state Change Management Process. Handout to be distributed at Collaborative session. 5/11 Deferred as CMP issue 5/19 - Rhythms request this issue to stay open and change to TA. Based on collaborative discussion on GUI functionality coming in March 2001, Rhythms feels this may not address their concerns. Parties agree to TA in that data provided in Category I- IV data will provide the detail to resolve the issue.

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#	Issue	CLEC(s)	POR Category	Current Status	SBC Response:
	OSS developments. SBC should provide specific details regarding the exact GUIs and capabilities it is referencing, and should commit to firm dates for deployment rather than stating it will schedule meetings with CLECs at some point in the future.				
44	(44) SBC/Ameritech must specifically define what will happen with all currently existing interfaces, including any remaining region specific interfaces and GUIs that will not be made available on a uniform basis, i.e. DataGate. This would also include any back end systems to which CLECs have direct access, i.e. SORD. If these applications will continue to be available on a regional basis only, they must be listed in this document. Also, if any of these are retiring as a result of the uniform interface, this must also be added to the POR. (45) SBC/Ameritech must specifically define what will happen with all currently existing interfaces, including any remaining region specific interfaces and GUIs that will not be made available on a uniform basis. This would also include any back end systems to which CLECs have direct access, i.e. SORD. If these applications will continue to be available on a regional basis only, they must be listed in this document. Also, if any of these are retiring as a result of the uniform interface, this must also be added to the POR. (46) SBC/Ameritech must specifically define what will happen with all currently existing interfaces, including any remaining region specific interfaces and GUIs that will not be made available on a uniform basis. This would also include any back end systems to which CLECs have direct access, i.e. SORD. If these applications will continue to be available on a regional basis only, they must be listed in this document. Also, if any of these are retiring as a result of the uniform interface, this must also be added to the POR. (47) SBC/Ameritech must specifically define what will happen with all currently existing interfaces, including any remaining region specific interfaces and GUIs that will not be made available on a uniform basis. This would also include any back end systems to which CLECs have direct access, i.e. SORD. If these applications will continue to be available on a regional basis only, they must be listed in this document. Also, if any of these are retiring as a result of the uniform interface, this must also be added to the POR.	MCIW MCIW MCIW MCIW AT&T	FMO-Provisioning FMO-Versioning FMO-Versioning FMO-Versioning FMO-Connectivity	TA	SBC will follow the draft 13-State CMP timelines for the retirement of any existing interface. Certain functionality offered through the interfaces will be maintained under the 36 month as provided under the merger conditions. 5/5 – CLECs agree 44,45,46,47 as duplicate. Merging of Issue 194 had not been reviewed by CLECs. 5/11 Deferred as CMP issue. 194 was moved and will be treated separately. 5/16 Changed to TA. Parties agree to add table to FMO consistent with PMO table 8 and note that retirement of interfaces will follow POR/CMP. All parties agreed to change the category from FMO versioning to FMO provisioning. 5/19 – SBC added detailed table noted in 5/16 note above. Parties left status as TA.

#	Issue	CLEC(s)	POR Category	Current Status	SBC Response:
	(194) In the SBC POR, it advises that it has established "process for evaluating the ordering requirements of its various existing interfaces and the appropriate industry standards and guidelines" — What are these processes?				
54	(54) Ameritech is required to provide corrected specifications for NC/NCI query/response	AT&T	FMO-PO	TA	This is addressed and documented in ESOG Section 4 update to TCNet on April 24, 2000. 4/26 - AT&T to review SBC's response with AT&T SMEs. 5/5 – CLEC duplicate of 83f 5/15 change to AIR Lori to respond with date for additional documentation 5/19 – SBC provided date of 6/9/00 to have the documentation provided, AT&T requested to leave status as TA.
55	(55) Ameritech is required to provide corrected specifications for CFA query/response. (83c) Connecting Facility Assignment (CFA) Inquiry was supposed to be available in April 2000. Final specifications should be attached as an Appendix.	AT&T Corecomm	FMO-PO FMO-PO	TA	This is addressed and documented in ESOG Section 4 update to TCNet on April 24, 2000. 4/26 - AT&T to review SBC's response with AT&T SMEs. 5/5 – CLEC duplicate to 83c 5/15 change to AIR Lori to respond with date for additional documentation 5/19 – SBC provided date of 6/9/00 to have the documentation provided, AT&T requested to leave status as TA.
56	(56) Ameritech is required to provide corrected specifications for Feature/Service Availability query/response.	AT&T	FMO-PO	TA	This is addressed and documented in ESOG Section 4 update to TCNet on April 24, 2000. 4/26 - AT&T to review SBC's response with AT&T SMEs. 5/5 – CLEC duplicate of 83f 5/15 change to AIR Lori to respond with date for additional documentation 5/19 – SBC provided date of 6/9/00 to have the documentation provided, AT&T requested to leave status as TA.
57	Ameritech is required to provide corrected specifications for PIC/LPIC query/response.	AT&T	FMO-PO	TA	Specifications are available in the ESOG. 4/26 - AT&T to review SBC's response with AT&T SMEs. 5/15 change to AIR Lori to respond with date for additional documentation

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#	Issue	CLEC(s)	POR Category	Current Status	SBC Response:
					5/19 – SBC provided date of 6/9/00 to have the documentation provided, AT&T requested to leave status as TA.
61	What use will be made of CLLI inquiry/response information once SBC/Ameritech implements the CLLI inquiry transaction?	AT&T	FMO-PO	TA	CLLI codes are used in several areas of Local ordering specifically in the LST and CFA fields of the Local Service Request. With implementation of LNP and other products such as Charter Number, the relationship of telephone number to switch location is becoming diminished. Therefore this tool is used to obtain the CLLI for the switch location. The rules for requiring CLLI codes based on different products will be reviewed and documented as part of the uniform OSS Business Rules POR process. 5/15 Changed to TA
62	(62) The SBC/Ameritech Plan of Record establishes that the fielded CSR will not be uniform throughout the SBC footprint. What differences will exist that prevent uniformity throughout the SBC area?	AT&T	FMO-PO	TA	Same as #50 5/5 – CLEC duplicate of 50. 5/15 Separated back out of 50
65	Why is SBC Dispatch Inquiry restricted to information about residential services only? What can be retrieved for business services?	AT&T	FMO-PO	TA	Dispatch is always required for business services.
66	Will the SBC legacy system (database) provide the same information in all regions relative to the existence of cut-through facilities?	AT&T	FMO-PO	TA	5/19 – Parties agree to TA in that data provided in Category I-IV data will provide the detail to resolve the issue.
67	Will the Due Date query/response provide a response for an available date for line/loop quantities greater than one?	AT&T	FMO-PO	TA	5/19 – Parties agree to TA in that data provided in Category I-IV data will provide the detail to resolve the issue.
68	What are the planned order detail search criteria for Pending Order Status queries?	AT&T	FMO-PO	TA	Still being investigated but will be as broad as possible, will probably include searches by ATN/WTN, Service Order # and CC or CCNA. 5/15 - Parties agree to TA in that data provided in Category I-IV data will provide the detail to resolve the issue.
69	What specific information will be provided in response to CLEC queries for pending orders for a specific WTN??	AT&T	FMO-PO	TA	A list of applicable service orders should be returned. From this list the CLEC should be able to select a single service order and 'drill down' to the detailed service order.
70	Will SBC make available to CLECs via the Feature/Service Availability query, the ability to retreive the information alphabetically sorted by USOC?	AT&T	FMO-PO	TA	Yes
71	Will SBC make available to CLECs via the Feature/Service Availability query, plain language descriptions of the features and services in addition to the USOCs?	AT&T	FMO-PO	TA	Yes

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#	Issue	CLEC(s)	POR Category	Current Status	SBC Response:
72	Will the PIC/LPIC query response provide the name of the interexchange carrier, the carrier identification code (CIC), or both?	AT&T	FMO-PQ	TA	5/10 The PIC/LPIC query will return both the interexchange carrier, the carrier identification code (CIC)
75	What end user address standards will SBC incorporate in its LSOG4 design? Will the standards vary by region?	AT&T	FMO-O	TA	Same as # 49 5/5 – CLECs wish to keep separate. 5/9 – redline language provided in POR sent out 5/8. 5/15 Changed to TA Changed to ordering from pre-ordering
76	What data validation methods can SBC employ other than full address validation, to ensure a local service request is to be processed for a particular end-user account?	AT&T	FMO-O	TA	Under investigation 5/9 - With this rule being relaxed, no other means of validation has been identified. The address being entered on a migration request has been the only means to validate that a request is being processed for a particular end-user. SBC will continue to look for a different way to validate that the request is for the correct end user. 5/15 Changed to TA Changed to ordering from pre-ordering
77	What process(es) will SBC undertake to verify address information in its customer record database using the Street Address Guide for reference?	AT&T	FMO-PO	TA	Under investigation 5/9 – This issue should be cross-referenced with 83b and will be addressed with other TA issues. 5/15 Changed to TA
80	**FMO Section III.B. (Pre-ordering)** Several new pre-ordering functions are to be added to SBC's current EDI interface in the Ameritech region. The pre-ordering functions listed do not include loop qualification, which must be included in order for CLECs to obtain the mechanized, real-time flow through OSS for xDSL that SBC makes available to itself. SBC should clarify what pre-ordering functions it intends to offer in its other regions, as well.	Rhythms	FMO-PO	TA	The addition of the loop qualification function to the current EDI interface in the Ameritech region is described in the FMO section of the Uniform POR.
83	**FMO Section III.B. (Uniform Pre-ordering Functions)** Throughout this section of the POR, SBC indicates that the "uniformity" of various capabilities and functions will be dependent on, or limited by, "differences in source backend systems." However, the mandate this POR was for SBC to develop a uniform set of OSS capabilities, features and systems throughout it's 13-state region based on a "best of breed" approach. SBC must provide further clarification as to exactly how these capabilities will differ, and make a firm commit to make available a fully uniform OSS in compliance with the Merger Conditions order.	Rhythms	FMO-PO	TA	5/9 – The Business Rules POR exists to address the differences in business rules including those that may exist because of differences in backend systems. 5/16 Parties agreed to change to TA
83a	III. B. PreOrdering	Corecomm	FMO-PO	TA	Agreed.

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#	Issue	CLEC(s)	POR Category	Current Status	SBC Response:
	The fist paragraph of this section should be modified to reflected that the interface will be based on LSOG version 4, or "other agreed upon standard," per the 13 state CMP.				5/15 Pending standard determination
83b	Address Validation Inquiry - Currently in the Ameritech Service area it has been documented by Corecomm and other CLECs that there is an inconsistency between the SAG, MSAG, ARF and CDROM address files. This needs to be identified as a PMO problem and a solution needs to be identified in the FMO. The POR contains no reference to the problem nor is a solution suggested. Additionally there is no reference to the parsing of address data on the query response or an indication of whether or not the query response is integrated to the purchase order process.	Corecomm	FMO-PO	TA	Under Investigation
83e	Digital Subscriber Loop Qualification Inquiry – The POR should be modified to detail the specifics to be provided by this function, or point to a document containing such specifications. Those specifications should include a query to provide the number of DSL capable loops on a particular switch.	Corecomm	FMO-PO	TA	The specifications identifying functions related to DSL Loop Qualification inquiries is provided for in the Advanced Services POR. Aggregate data related to DSL is discussed in Merger Condition 20b and is not part of this Plan of Record.
83f	(83f) Feature / Service Availability Inquiry and Network Channel / Network Channel Interface (NC/NCI) Inquiry - The POR should either point to the Final Specifications for these functionalities, or the specifications should be included in the Appendices. (54) Ameritech is required to provide corrected specifications for NC/NCI query/response (56) Ameritech is required to provide corrected specifications for Feature/Service Availability query/response.	Corecomm AT&T AT&T	FMO-PO FMO-PO FMO-PO	TA	This is addressed and documented in ESOG Section 4 update to TCNet on April 24, 2000. 4/26 AT&T to review SBC's response with AT&T SMEs. 5/5 – CLEC duplicate to 54, 56 5/19 – SBC provided date of 6/9/00 to have the documentation provided, AT&T requested to leave status as TA.
83g	Pending Order Status Inquiry – Additional detail should be added for this feature.	Corecomm	FMO-PO	TA	5/9 SBC will provide additional detail by enabling CLECs to view their own Service Orders. 5/19 – Parties agree to TA in that data provided in Category I-IV data will provide the detail to resolve the issue.
84	What processes will Ameritech employ to provide CLECs with directory listing information that relates to listings published for UNE-Loop end users?	AT&T	FMO-PO-DA Listings	TA	5/10/00 SBC is willing to discuss alternatives to the present method for directory listings. SBC is open to exploring workable solutions to meet the CLECs needs. 5/19 – SBC now understands that the issue is related to querying exiting listings related to a stand alone loop.

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#	Issue	CLEC(s)	POR Category	Current Status	SBC Response:
					Primarily this is an Ameritech Issue, but need to understand how this operates in each region. Parties agree to change to TA.
85	For the *Directory Listing query that SBC/Ameritech intends to implement, what information will be made available regarding White Pages directory information?*	AT&T	FMO-PO-DA Listings	TA	5/19 - Parties agree to TA in that data provided in Category I-IV data will provide the detail to resolve the issue.
86	For the *Directory Listing query that SBC/Ameritech intends to implement, what information will be made available regarding Yellow Pages directory information? What Heading and Section information will be available?*	AT&T	FMO-PO-DA Listings	TA	5/10 New language added from ATT 5/19 - Parties agree to TA in that data provided in Category I-IV data will provide the detail to resolve the issue.
88	Implementation of the GUI access to order functions is listed as an "enhanced" version of LEX. SBC/Ameritech must be more specific about the enhancements. More detail is necessary to determine if this adequately meets the needs of the CLEC community.	MCIW	FMO - O	TA	The word enhanced was chosen because the technology is changing from Client Service to web based and increasing the product scope to 13 states. No LEX functionality will be lost. Further details will be provided as requirements are finalized. 5/19 - Parties agree to TA in that data provided in Category I-IV data will provide the detail to resolve the issue.
90	The ordering section must include a list of order types that do not flow through mechanically, but require manual intervention. It must also include why manual intervention is necessary and plans to enhance flow through in the future.	MCIW	FMO – O	TA	SBC will provide the details of current flow through and *manual intervention* and the subjects can be discussed. 5/19 - Parties agree to TA in that data provided in Category I-IV data will provide the detail to resolve the issue.
94	What order types will SBC provide for UNE-P orders? What limitations *on order types will SBC determine on a state-specific basis?*	AT&T	FMO – O	TA	5/19 – Parties agree to TA in that data provided in Category I-IV data will provide the detail to resolve the issue. The information to be provided relates to REC and Activity types for UNE-P.
95	What use does SBC make of a CLEC-supplied CLLI code for UNE local service requests?	AT&T	FMO – O	TA	Identifies the CLLI code of the end office switch from which service is being requested as an LST or part of the CFA for hicap facilities (in accordance with OBF fields). 5/19 - Parties agree to TA in that data provided in Category I-IV data will provide the detail to resolve the issue.
96	Provide a process flow chart that reflects the system and/or manual *processing of a valid LSR for UNE-P POTS service order through the* SBC systems. For each region, provide any unique processing.	AT&T	FMO – O	TA	SBC will provide the details of current flow through and manual intervention and the subjects can be discussed. 5/19 - Parties agree to TA in that data provided in Category I-IV data will provide the detail to resolve the issue.
97	Provide a process flow chart that reflects the system and/or manual *processing of a valid LSR for UNE-L 2-wire analog service order* through the SBC systems. For each region, provide any unique	AT&T	FMO – O	TA	SBC will provide the details of current flow through and manual intervention and the subjects can be discussed. *5/19 - Parties agree to TA in that data provided in Category I-*

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#	Issue	CLEC(s)	POR Category	Current Status	SBC Response:
	processing.				IV data will provide the detail to resolve the issue.
98	What processes are used to generate electronic completion notices for orders received manually (via fax)?	AT&T	FMO – O	TA	See #133 for similar issue. Not CD duplicate. 5/19 - Parties agree to TA in that data provided in Category I-IV data will provide the detail to resolve the issue.
99	What parts of the Pacific Bell UNE-Loop provisioning process cannot be implemented by Ameritech?	AT&T	FMO – O	TA	5/19 - Parties agree to TA in that data provided in Category I-IV data will provide the detail to resolve the issue.

KEY:
CD – Closed Duplicate/Related
CA – Closed Agreed
RPA – Responded Pending Agreement
PCA – Pending CLEC Action
NR – New Response (to be shared)
AIR – Additional Information Requested
UI – Under Investigation
TA = Tentatively Abated - To be answered and agreed through the course of SBC providing and discussing information as provided for in Section X of the implementation phase of the Plan of Record and its associated timeline.
PL – Pending Language
DO – Disagree open – The parties agree to disagree.

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